

2019

PAUL W. SEMMEL, MEMBER
ROOM 47, EAST WING
HOUSE POST OFFICE BOX 202020
HARRISBURG, PA 17120-2020
PHONE (717) 787-3017

DISTRICT OFFICES:
4525 SPRING HILL DRIVE
P. O. BOX 235
SCHNECKSVILLE, PA 18078
PHONE: (610) 799-0187

MACUNGIE BOROUGH HALL
PHONE: (610) 968-0187

UPPER MACUNGIE TOWNSHIP BUILDING
PHONE: (610) 393-8180

KUTZTOWN BOROUGH HALL
PHONE: (610) 683-9199



House of Representatives
COMMONWEALTH OF PENNSYLVANIA
HARRISBURG

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DESIGNATIONS
DEPARTMENT OF MILITARY AND
VETERANS AFFAIRS
STATE ARMORY BOARD
PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY

May 20, 1999

Mark Goodwin, Chief Counsel
Pennsylvania Emergency Management Agency
PO Box 3321
Harrisburg, Pa 17105

Dear Mr. Goodwin:

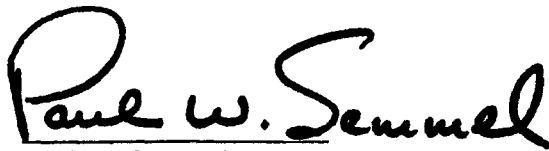
In accordance with the Independent Regulatory Review Commission process, the House Veterans Affairs and Emergency Preparedness Committee has formally reviewed Proposed Regulations #30-51, 30-52 and 30-53. The following points of interest were raised at our committee meeting, and were requested to be forwarded to your office by several committee members.

- 1) Under current Regulation 120b.104(XXVIII), dispatchers are required to have a minimum of 40 hours classroom and hands-on instruction. Will this minimum requirement be raised under this section, or will this section be deleted in view of the fact that Section 120c(proposed) will establish increased training standards? As well, what will this minimum hourly training requirement be?
- 2) In terms of written exams for 911 center personnel (120c), the committee was informed that a 75% correct score would be an acceptable passing grade. Minority Chairman Tom Michlovic, and others, suggested that this minimum passing grade percentage may be too low.
- 3) In terms of the perceived conflict between union contracts and these proposed regulations, as was suggested by the City of Philadelphia, is there any merit to this accusation? How does your agency plan to address this issue?
- 4) In terms of the Right-to-Know Law as applied to 911 center data/information, will the phone tape records of individual dispatchers (section 120c.107) be considered public information under the Right-to-Know law?
- 5) In terms of the accuracy standards for 911 database systems (120b.112), there was some discussion on the ability of county 911 centers to maintain a 95% accuracy rate. Is this 95% accuracy rate attainable? As well, there was some questioning on whether or not the downloading of the LEC customer database

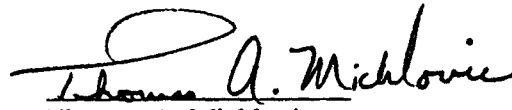
into the county MSAG database was a plausible practice which all county 911 centers could uniformly perform. Are the LECs better equipped to load this data?

The committee would also like to submit two (2) public comment documents which were sent to various legislators on this issue. We would appreciate your office reviewing the merits of these enclosed comments and suggestions.

Sincerely,



Paul W. Semmel
Majority Chairman
House Veterans Affairs and
Emergency Preparedness Committee



Thomas A. Michlovic
Minority Chairman
House Veterans Affairs and
Emergency Preparedness Committee

PWS/prh

Enclosure